

Special Terms and Conditions of Type (B) Class License For Provision of Mobile/Cellular Prepaid Card Recharging Service

First: Service Definition

"Mobile/Cellular Prepaid Card Recharging Service", is a service whereby a fee-based prepaid card is purchased from the local market or a coordination is made with the customer service center to authorize deduction through banking transactions of the amount to recharge prepaid cards . The prepaid card can be recharged by sending an SMS message to, the Customer Service Center via the mobile/cellular phone, or by using any of the other licensed communication and information technology services to contact Customer Service centers to recharge the prepaid card.

Second: Obligations of Mobile/Cellular Prepaid Card Recharge Service Provider

The service provider shall:

1. Obtain the approval of the competent authorities, including the Saudi Arabian Monetary Agency (SAMA), on the financial matters related to this service before its provision.
2. Only provide licensed services and only CITC-licensed networks shall be used.
3. Show information on the card that are true and correct. The information shall include:
 - Name or logo of the service provider or the trade name of the service.
 - The card shall not have any images or phrases noncompliant with Islamic teachings, public ethics and morals, customs and traditions and the images or phrases shall not contradict with the laws and regulations applicable in the Kingdom.
 - Fees for the required charge, the net amount available in the card, its features, and the charge method.
 - How to contact the service provider (the Customer Service Center).
4. The center for interconnection with mobile/cellular service companies shall be based in the Kingdom to provide card recharge services.
5. The Arabic version of the license shall be the official version and shall prevail over the English translation. The English translation is only intended for explanation of the license.

6. Shall abide by the following, if the Licensee is to sell or distribute cards that use any technology to save or send information of any mobile/cellular service provider:
 - a. The terms and conditions of the mobile/cellular service providers (such as SAWA, Wafeer, Anees etc...) and any other conditions as set by CITC to provide this service.
 - b. Security requirements for selling this type of cards.
 - c. Any other conditions related to the printing, importation and selling of these cards.
 - . d. Obtaining the mobile/cellular service provider's prior approval for provision or selling of cards and services.