



هيئة الاتصالات والفضاء والتقنية
Communications, Space &
Technology Commission



Investor Guide

**For Registration to Provide a Service
Communications and Information
Technology Commission**



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About CITC

Communications and Information Technology Commission was established under the name of (Saudi Communications Commission) pursuant to the Council of Ministers Decision No. (74) Dated 5/3/1422H. The name was changed after the Commission was entrusted with new tasks related to information technology to become (Communications and Information Technology Commission) under the Council of Ministers Decision No. (133) dated 21/5/1424H.

The Commission enjoys the juridical personality and financial independence to achieve its objectives stipulated in the Telecommunications Act, its Bylaw and the Ordinance of the Communications and Information Technology Commission.

The Government of the Custodian of the Two Holy Mosques has understood the importance of keeping pace with the huge developments in the field of telecommunications on international level which leads to regulatory changes in the competitive and investment environment of this sector, and how these developments create fundamental changes in the infrastructure and regulation of the telecommunications sector in the Kingdom. In the light of this attention by the Government, the Royal Decree No. (M/12) dated 12/3/1422H was issued to approve Telecommunications Act and the Ordinance of the Saudi Communications Commission which were issued by The Council of Ministers Decision No. (74) Dated 5/3/1422H.

These legislations aim to face the challenges of the coming stage in the field of telecommunications, and creating a competitive environment based on equity and transparency emerging from it provision of high quality universal telecommunications services at affordable prices, activating the role of the private sector and motivating its investments in that field.

Due to the importance of the role of the Information Technology and its adherence with the successive developments in the telecommunications world, the Commission was entrusted with new tasks related to information technology whereas the Council of Ministers Decision No. (133) dated 21/5/1424H was issued changing the name of the Saudi Communications Commission to become (Communications and Information Technology Commission) and amending the Commission Ordinance to be consistent with the new name and to be added to its tasks stipulated in the Ordinance.

The commission has started to prepare all its bylaws, financials, and administrative laws that govern its activities and has also started to prepare and complete the telecommunications act bylaw and set a plan regarding opening the communication sector for competition in accordance with Council of Ministers Decision No. 171 dated 2/7/1423 H announced to open the communication market for competition and partially release mobile phones during the last quarter of 2004 and landline phones during the first quarter of 2008.



Based on CITC regulations
Those who desire to provide:

- Tracking service
- Call center services
- Network Operations Center Services

Must obtain a registration from CITC. CITC has released the requirements for those who desire to apply for registration to provide a service (Issue, Renew and Cancel registration) upon request by submitting electronically.

Provision of tracking service

ISIC 4
619021

Application Processing
Duration
Instant



Service Description

A service enables management, follow-up of the location and performance of tracking devices using GPS technology, through communications network licensed by CITC and/or GLONASS/ GPS.



Registration Fees

Annual fee for registration of SAR (10.000) ten thousand riyals in return for administrative services.



Registration Duration

One (1) year

Investors' Journey



Register to use the Comprehensive Electronic Licensing Portal



Apply for registration



Pay the registration fee



The registration will be issued online.



Requirements

All of the following necessary requirements must be submitted and met:

- The applicant must have valid Commercial Register.
- The application must be submitted through CITC website.
- The applicant must provide CITC with server addresses and locations to store data related to the service provision.
- The fee shall be paid through SADAD within one month from the date of issuing the invoice.

Provision of call center services

ISIC 4
631123

Application Processing
Duration
Instant



Service Description

Service of receiving and sending subscribers/callers inquiries and requests to provide product-related information and marketing / provision of desired information on behalf of call center contractors.



Registration Fees

Annual fee for registration of SAR (10.000) ten thousand riyals in return for administrative services.



Registration Duration

One (1) year

Investors' Journey



Register to use the Comprehensive Electronic Licensing Portal



Apply for registration



Pay the registration fee



The registration will be issued online.



Requirements

All of the following necessary requirements must be submitted and met:

- The applicant must have valid Commercial Register.
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- The applicant must provide CITC with server addresses and locations to store data related to the service provision.
- The fee shall be paid through SADAD within one month from the date of issuing the invoice.

Provision of Network Operations Center Services

ISIC 4
620211

Application Processing Duration
Instant



Service Description

A service of managing, monitoring and controlling communications and information technology networks through the Network Operations Center (NOC) which is connected to those companies, directly, via leased lines, or via Internet and other means of communication. This service does not include the provision of communications services to/from the Kingdom.



Registration Fees

Annual fee for registration of SAR (10.000) ten thousand riyals in return for administrative services.



Registration Duration

One (1) year

Investors' Journey



Register to use the Comprehensive Electronic Licensing Portal



Apply for registration



Pay the registration fee



The registration will be issued online.



Requirements

All of the following necessary requirements must be submitted and met:

- The applicant must have valid Commercial Register.
- The application must be submitted through CITC website.
- The applicant must provide CITC with server addresses and locations to store data related to the service provision.
- The fee shall be paid through SADAD within one month from the date of issuing the invoice.

Registration renewal steps





Application Channels



CITC Website



Appendix 1

Regulations for the provision of tracking service



Appendix 2

Regulations for the provision of call center services



Appendix 3

Regulations for the provision of Network Operations Center Services





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