

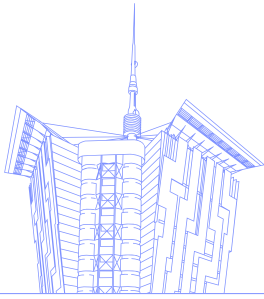
INVESTORS GUIDE FOR CLASS (B) LICENSES

COMMUNICATIONS AND INFORMATION
TECHNOLOGY COMMISSION





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INTRODUCTION

ABOUT CITC

Communications and Information Technology Commission was established under the name of (Saudi Communications Commission) pursuant to the Council of Ministers Decision No. (74) Dated 5/3/1422H. The name was changed after the Commission was entrusted with new tasks related to information technology to become (Communications and Information Technology Commission) under the Council of Ministers Decision No. (123) dated 21/5/1424H.

The Commission enjoys the juridical personality and financial independence to achieve its objectives stipulated in the Telecommunications Act, its Bylaw and the Ordinance of the Communications and Information Technology Commission.

The Government of the Custodian of the Two Holy Mosques has understood the importance of keeping pace with the huge developments in the field of telecommunications on international level which leads to regulatory changes in the competitive and investment environment of this sector, and how these developments create fundamental changes in the infrastructure and regulation of the telecommunications sector in the Kingdom.

In the light of this attention by the Government, the Royal Decree No. (M/12) dated 12/3/1422H was issued to approve Telecommunications Act and the Ordinance of the Saudi Communications Commission which were issued by The Council of Ministers Decision No. (74) Dated 5/3/1422H.

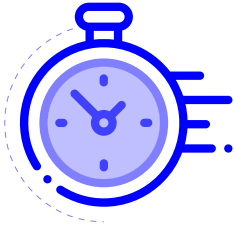
These legislations aim to face the challenges of the coming stage in the field of telecommunications, and creating a competitive environment based on equity and transparency emerging from it provision of high quality universal telecommunications services at affordable prices, activating the role of the private sector and motivating its investments in that field.

Due to the importance of the role of the Information Technology and its adherence with the successive developments in the telecommunications world, the Commission was entrusted with new tasks related to information technology whereas the Council of Ministers Decision No. (133) dated 21/5/1424H was issued changing the name of the Saudi Communications Commission to become (Communications and Information Technology Commission) and amending the Commission Ordinance to be consistent with the new name and to be added to its tasks stipulated in the Ordinance.

The commission has started to prepare all its bylaws, financials, and administrative laws that govern its activities and has also started to prepare and complete the telecommunications act bylaw and set a plan regarding opening the communication sector for competition in accordance with Council of Ministers Decision No.

171 dated 2/7/1423 H announced to open the communication market for competition and partially release mobile phones during the last quarter of 2004 and landline phones during the first quarter of 2008

Service Level Agreement (SLA)



OBJECTIVE OF SERVICE LEVEL AGREEMENT (SLA)

Determining the duration of all services provided by CITC and clarifying the duration to the beneficiaries, in addition to determining the method of escalation in case of incomplete service on the specified time.

Scope of service



License applications (Issuing – Renewal – Cancellation) are reviewed through the Class (B) Licenses and Registrations Services Portal after submitting the necessary information and requirements to provide the services according to the duration agreed upon in the SLA.

This duration does not include fulfilling the incomplete requirements in case the applicant does not provide all the required information, nor does it include the time it takes to process transactions by a third party, such as other government agencies, if the nature of the transaction requires it.

The Commission may issue two types of telecommunications licenses pursuant to Commission statutes: individual licenses and class licenses (Type A and Type B class). Type B class licenses does not require competition. Any entity can apply to the Commission electronically for obtaining the required license after fulfilling the requirements through the electronic licensing services portal.

Terms and Conditions



Period of validity

of the agreement: The Service Level Agreement shall remain in effect from the date of its publication on CITC website.

Service Availability and Hours

Services which are instantaneous (direct) are implemented all week at any time, services which are done during working days are implemented during official working hours from Sunday to Thursday from 7:30 am to 3:30 pm.

Communication and Participation Channel

The Portal Administration is committed to interact and respond to the inquiries received through **Contact us page**.

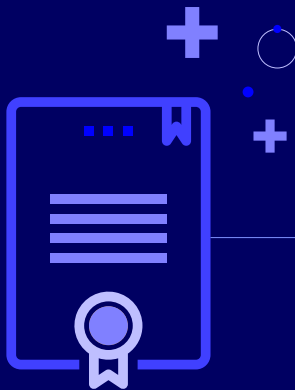
Escalation Procedure

If no response is made within the duration specified in the agreement, the applicant can escalate through [\(link\)](#) CITC will be committed to respond and clarify the reason for the delay.



Purpose

In line with the Kingdom of Saudi Arabia vision 2030, CITC has undertaken several initiatives to improve the investment environment, and to facilitate the investor's journey in ICT sector in the Kingdom. This guide provides information needed for investors in the simplest way possible.



Communications and Information Technology Licenses

Based on CITC regulations, those who desire to provide communication and information technology services must obtain a License from CITC. CITC has issued the requirements for providing any type of (B) Class licenses (Issue, Renew, Cancel, and Update license data) upon request by submitting electronically.

Internet Service Provider (ISP)

ISIC 4
611003

Application Processing
Duration
Instant



Service Description

Internet Service Provider (ISP) Services are a set of services provided by a licensee and limited to:

- Dialup Internet Access.
- Broadband Internet Access.
- Email.
- IP Allocation and Assignment.
- Web Design and Hosting.
- Network Monitoring.
- DNS Registration Subject to Applicable Regulations.
- Internet Content Publishing.
- Internet Advertising.



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

Depends on the Applicant Request

- | | | | | |
|------|-------|-------|-------|-------|
| 1 | 2 | 3 | 4 | 5 |
| Year | Years | Years | Years | Years |



Requirements

- Register to use the Electronic Class (B) Licenses and Registrations Service Portal.
- A valid Commercial Register.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal.



Apply for a license.



The license will be issued online.

Short Message Service (SMS)

ISIC 4
631122

Application Processing
Duration
15 Days



Service Description

"Short Message Service (SMS)" is a service provided through licensed public telecommunications networks in the Kingdom. This service allows service providers or their clients to send or exchange short (text, audio or video) messages, directly addressed to the beneficiaries, for the purpose of promoting a particular product, providing them with information, informing them of updates or answering their queries and other similar services, including broadcasting messages to a particular area.

Client: an entity who has a contract with a licensed service provider, to send short messages.

Beneficiary: a person/entity who receives the short messages.

Bank Guarantee
500,000 SR



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

Depends on the Applicant Request

1 Year 2 Years 3 Years 4 Years 5 Years



Requirements

- Register to use the ElectronicClass (B) Licenses and Registrations Service Portal.
 - A valid Commercial Register.
 - Submitting the original copy of the bank guarantee letter worth (SR 500,000) in Arabic to CITC after accepting it electronically when applying for a license (Note: the amount must be as required for the service and the validity period of the bank guarantee must match the period of the requested License). (See Appendix (2)).
- The licensee must Saudize (appoint Saudis in) the following jobs:
- - The person in charge of the company (General Manager/CEO).
 - - The person responsible for communicating with CITC and shall be obliged to meet regulatory requirements.
 - - The representative of the licensee before governmental authorities/entities or other licensees.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



Submit the original copy of the Bank Guarantee



The license will be issued online.

Provision of Telecommunications Services Using VSAT System

ISIC 4
613013

Application Processing
Duration
15 Days



Service Description

The licensee may install, operate and manage the necessary networks and systems to provide telecommunication services using (VSAT) System in the Kingdom of Saudi Arabia. The Service Provider may inter-link the closed groups inside or outside the Kingdom.



License Fees

30,000 SR Thirty Thousands Riyals for license issuance

Annual fee charged in return for providing commercial communications services of **ten percent (10% of the Net Telecommunication Revenue)**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**

10,000 SR Ten Thousands Riyals for license renewal.



License Duration

10 Years



Requirements

Register to use the Electronic Class (B) Licenses and Registrations Service Portal.

A valid Commercial Register.

Paying the license issuing/renewing fees through SADAD within one month from the date of issuing the invoice.

Attach the [Application form for Radio Frequency Assignment](#) after filling it.

Provide a brief description of the company profile and operations.

Attach the technical specifications documents of the systems, devices and services to be implemented through this service.

Provide regulatory requirements for the service.

Commitment to pay service fees after getting an approval for the license by CITC, the payment shall be made through SADAD within one month from the date of issuing the invoice. Noting that the invoice will be sent directly to the e-mail of the applicant.

Commitment to pay the annual fees for the use of spectrum, in accordance with the Frequency Usage Fees document.

All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



Pay the license fees.



The license will be issued online.

Provision of Global Mobile Personal Communications Services (GMPCS)

ISIC 4
613011

Application Processing
Duration
15 Days



Service Description

The licensee may provide the Global Mobile Personal Communications Service to end users, using systems and networks of licensed operators inside the kingdom.



License Fees

50,000 SR Fifty Thousands Riyals for the license issuance

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**

20,000 SR Twenty Thousands Riyals for license renewal.



License Duration

5 Years



Requirements

- Register to use the Electronic Class (B) License Service Portal.
- A valid Commercial Register.
- Paying the license issuing/renewing fees through SADAD within one month from the date of issuing the invoice.
- Attach a description of the services to be provided in the Kingdom.
- Attach a copy of the legally binding agreement between the applicant and the operator of the global mobile personal satellite communications systems and networks to provide global mobile personal satellite communications services in the Kingdom.
 - The agreement must include details of the roles and responsibilities of both parties.
- Attach the numbering requirements for the service if applicable.
- Attach the pricing plan for the provisioning of the service.
- Provide a brief description of the company profile and operations.
- Attach the technical specification documents of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- Commitment to pay service fees after getting an approval for the license by CITC, the payment shall be made through SADAD within one month from the date of issuing the invoice. Noting that the invoice will be sent directly to the e-mail of the applicant.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



Pay the license fees.



The license will be issued online.

ISIC 4
613012

Application Processing
Duration
15 Days



Service Description

The licensee may install, operate and manage the networks and systems, and provide the necessary support to provide the Global Mobile Personal Communications Service to end users through licensed providers inside the kingdom.



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**;

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

5 Years



Requirements

- Register to use the Electronic Class (B) Licenses and Registrations Service Portal
- Submitting a valid Commercial Register.
- Attach a description of the services to be provided in the Kingdom.
- Attach a network description that includes the location and type of network elements, and network coverage.
- Attach the [Application form for Radio Frequency Assignment](#) after filling it, with the frequency bands required for the first five years of operation.
- Attach a certificate to conform with the Electromagnetic Conformity Standards (ECM) issued by an accredited entity.
- Attach a certificate proving that the global mobile personal satellite communications operator is one of the signatories of the Memorandum of Understanding - for Mobile Personal Satellite Services (GMPCA-MOU).
- Provide a brief description of the company profile and operations
- Attach the technical specification documents of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- Commitment to pay the annual fees for the use of spectrum, in accordance with the Frequency Usage Fees document.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



The license will be issued online.

Internet Services on Airplanes in KSA Airspace

ISIC 4
613014

Application Processing
Duration
15 Days



Service Description

Provision of Internet Service on board Airplanes: is the service that uses satellites to provide Internet service on airplanes while flying through in the Kingdom of Saudi Arabia airspace, This service uses frequencies on secondary unprotected basis as per the ITU recommendations. This service is not provided while airplanes are on the ground on Saudi Arabian airports.



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

Depends on the Applicant Request

1 Year | 2 Years | 3 Years | 4 Years | 5 Years



Requirements

- Register to use the Electronic Class (B) Licenses and Registrations Service Portal
- A valid Commercial Register.
- Provide a brief description of the company profile and operations.
- Attach the technical specifications of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



The license will be issued online.

Mobile Communication Service Onboard Aircraft In KSA

ISIC 4
613015

Application Processing
Duration
15 Days



Service Description

It is a service allowing passengers onboard the aircraft to use their GSM1800 mobile phones for communication via Pico cells installed inside the aircraft. These cells are connected to a satellite communication system, allowing aircraft to connect users to ground networks while flying over the territories of the Kingdom of Saudi Arabia, using unprotected frequencies on a secondary usage basis. However, this service is not provided while aircrafts are parking in Saudi Arabian airports.



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

Depends on the Applicant Request

1 Year | 2 Years | 3 Years | 4 Years | 5 Years



Requirements

- Register to use the Electronic Class (B) Licenses and Registrations Service Portal
- A valid Commercial Register.
- Provide a brief description of the company profile and operations.
- Attach the technical specifications of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



The license will be issued online.



Service Description

It is a service that enables existing public utility providers such as electricity, water and railways that have communication facilities (Optical fiber cables or towers) in the Kingdom to lease surplus capacity within their facilities to facility-based telecommunications service providers ("FBPs") that are licensed by the Communications and Information Technology Commission (CITC) to provide fixed and mobile communications services in Kingdom of Saudi Arabia. This license does not permit the lessor to provide any other telecommunications and information technology service whatsoever.



License Fees

Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**

Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

10 Years



Requirements

- Register to use the ElectronicClass (B) Licenses and Registrations Service Portal
- A valid Commercial Register.
- A description of the operations of the applicant including details of the company structure, subsidiaries, capital and ownership.
- The applicant shall have telecommunications facilities related to its normal operations including fiber cables available for lease of not less than 400 kilometers and/or 100 towers.
- The location and description of the telecommunications facilities available for lease shall be defined.
- The applicant will describe the procedures that will be followed to prevent any cross subsidies between the leased services and other services provided by the applicant.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



The license will be issued online.

ISIC 4
613016

Application Processing
Duration
15 Days



Service Description

The licensee may provide the following Mobile, Fixed or Nomadic services: Broadband data satellite services, Voice communications services through broadband satellite, and Other related broadband satellite value-added services.



License Fees

- License issuance Fees of One Hundred Thousand **[100,000]** Saudi Riyals one-time payment.
- Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**
- Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration

10 Years



Requirements

- Register to use the ElectronicClass (B) Licenses and Registrations Service Portal.
- A valid Commercial Register.
- Pay the license issuance fees through SADAD within one month from the date of issuing the invoice. Attach the [Application form for Radio Frequency Assignment](#) after filling it.
- **Revenue:** Potential applicants are required to prove their ability to fund the expenditure needed to establish a BBSS service in Saudi Arabia. Hence, the applicant must submit documented evidence showing relevant ICT sector revenues of at least SAR 25 million per annum for the most recent year for which audited accounts are available.
- **Experience:** CITC requires the applicant or a member of the applicant to submit an evidence to demonstrate a minimum of 5 years experience in the provisioning of ICT services.
- **Information and Documents Required:** BBSS license applicants shall provide the following information and documents in Arabic with their application, and a translation in English may be submitted with it. If any discrepancies exist, the Arabic version shall prevail:
 - Description of the proposed service to be provided over the term of the license.
 - Expected service launch date.
 - Projected customer numbers and their expected geographical distribution
 - The Applicant shall also provide a concise description of the proposed approach to:
 - Customer care and after-sales support.
 - Service performance monitoring.
 - Customer billing processes.



Requirements

- Applicants shall include sufficient information to demonstrate that they meet or exceed the requirements above.
- The proposed location in KSA of the proposed hub station(s) to be constructed shall also be identified by the Applicant.
- The Applicant must hold a commercial agreement to provide satellite capacity that will be used to deliver satellite broadband services in the Kingdom. The Applicant must submit a copy of the preliminary agreement with the proposed satellite capacity provider, include details of the spectrum required to operate the licensed services, and the operational support required, and the term of the agreement, which must not be less than ten years
- Applicants shall provide a letter agreeing to sign the special requirements form at CITC's office, which is required before the use and operation of the BBSS service.
- Provide a brief description of the company profile and operations
- Attach the technical specification documents of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- Commitment to pay service fees after getting an approval for the license by CITC, the payment shall be made through SADAD within one month from the date of issuing the invoice. Noting that the invoice will be sent directly to the e-mail of the applicant.
- Commitment to pay the annual fees for the use of spectrum, in accordance with the Frequency Usage Fees document.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



Pay the license fees.



The license will be issued online.



Service Description

The licensee is permitted to own, operate and commercialize telecom infrastructure such as towers, small cells, wireless access networks, dark or active fiber etc.



License Fees

- License issuance fee of One Hundred Thousand (100,000) Saudi Riyals one-time payment
- Annual fee charged in return for providing commercial communications services of **ten percent (10%) of the Net Telecommunication Revenue**
- Annual fee charged in return for obtaining license of **one percent (1%) of the Net Telecommunication Revenue**



License Duration **10 Years**



Requirements

- Register to use the ElectronicClass (B) Licenses and Registrations Service Portal.
- A valid Commercial Register.
- Pay the license issuance fees through SADAD within one month from the date of issuing the invoice
- Commitment to pay service fees after getting an approval for the license by CITC, the payment shall be made through SADAD within one month from the date of issuing the invoice. Noting that the invoice will be sent directly to the e-mail of the applicant.
- Provide CITC with a full application as set in the general conditions and special conditions of the service.
- Submit a letter describing its intentions and providing the contact details and person(s) in charge
- Provide CITC with a financial comfort letter from a Saudi bank or an international bank accredited by Saudi Arabian Monetary Authority (SAMA) as specified in Annex (I). The financial cover letter will verify that the applicant will have access to sufficient funding to meet its peak financing requirements during the first 5 (five) years of the business plan and that the applicant will be able to sustain its operations for the duration of the license
- Provide CITC with a 5 (five) year business plan including detailed financial and operational plans (e.g. Profit & Loss statement, Balance sheet, Cash Flow statement, Capital structure)
- Provide documentation that illustrates the relevant experience and expertise of the applicant and its management team in particular
- Provide a brief description of the company profile and operations
- Attach the technical specification documents of the systems, devices and services to be implemented through this service.
- Provide regulatory requirements for the service.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.
- Submitting the original copy of the Financial Comfort Letter after getting an approval from CITC.

Investors' Journey



Register to use the
Electronic Class (B)
Licenses and
Registrations Service
Portal



Apply for a
license.



Submit the
license
requirements



CITC will
review the
application.



Pay the
license fees.



The license
will be issued
online.

IoT Services Using License-Exempt Frequency

ISIC 4
619023

Application Processing
Duration
15 Days



Service Description

IoT Services Using License-Exempt Frequency: are Internet of Things services that are used to enable the machines and devices to communicate directly through Low Power Wide Area Networks (LPWAN) that use License-exempt frequency.



License Fees

- License issuance fee of One Hundred Thousand (100,000) Saudi Riyals one-time payment.
- Annual fee charged in return for obtaining license of one percent (1%) of the Net Telecommunication Revenue.
- Annual fee charged in return for providing commercial communications services of ten percent (10%) of the Net Telecommunications Revenue.



License Duration

10 Years



Requirements

- Register to use the Electronic Class (B) Licenses and Registrations Service Portal.
- A valid Commercial Register.
- Pay the license issuance fees through SADAD within one month from the date of issuing the invoice
- Providing a proof for the Saudization of the following jobs, and attaching copies of National IDs:
 - Company CEO/ General manager
 - The compliance manager, and shall be committed to communicate and to comply with the CITC requirements.
 - The representative who is responsible to contact with the other government entities and other licensees.
- Provide a brief description of the company profile and operations
- Provide technical specifications of systems and list of Services to be provided through this license
- Adhere to the technical security requirements
- Commitment to pay service fees after getting an approval for the license by CITC, the payment shall be made through SADAD within one month from the date of issuing the invoice. Noting that the invoice will be sent directly to the e-mail of the applicant.
- All requirements must be submitted in Arabic with the possibility of submitting supporting documents in English.

Investors' Journey



Register to use the Electronic Class (B) Licenses and Registrations Service Portal



Apply for a license.



Submit the license requirements



CITC will review the application.



Pay the license fees.

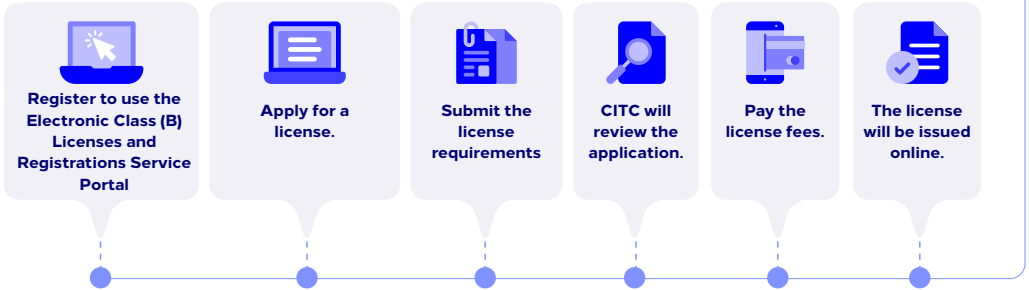


The license will be issued online.

License Renewing Steps



Steps of Renewing a License





For the Special and General Terms and Conditions for Class (B) Licenses ([click here](#))

The applicant must obtain the approval of relevant authorities, if required, as mentioned in the general and special conditions of the license, and must attach what proves of the approval with the application.

The payment of the annual fees for the use of frequencies shall be made upon the issuance of the license. The licensee shall be informed of the fees required for the remainder of the year.

To provide a new service not included in the licensed services, please submit an official request to CITC, including all information related to the requested service for study.

Class (B) license will be issued electronically by the system, and can be printed from the company's user (Note: all valid licenses can be verified by CITC website).

Within not later than 3 days from the submission of a complete request for "License Issuance", CITC will inform the applicant of the result of the application. In case the wanted service requires a frequency assignment or regulatory requirements, CITC will inform the applicant of the result of the application within not later than 15 days from the submission of a complete application.

Within not later than 10 days from the submission of a complete request for "License Cancellation", CITC will inform the applicant of the result of the application.

Penalties and Fines:

Committee for Resolution of Telecommunications Act violations shall adjudicate the violations stipulated in the Telecommunications Act

Frequently
Asked
Questions
(FAQs)



Frequently Asked Questions (FAQs)

01

How can I submit an application for (Issuing, Renewing, or Cancelling) a Class (B) License?



All applications are submitted online, through the Electronic Class (B) Licenses and Registrations Service Portal.

02

How to find the current the licensees?



All licensees are listed on CITC website (www.citc.gov.sa).

03

How can I collect the license certificate?



The license certificate will be issued online on the Electronic Class (B) Licenses and Registrations Service Portal.

04

How can I know the status of my application?



The status of the submitted application is displayed on the Electronic Class (B) Licenses and Registrations Service Portal.

05

What are the requirements to license the provision of a service that is not listed in the ICT services licensed by CITC.



In order to license the provision of a service that is not listed in the ICT services licensed by CITC., a formal application can be submitted supported by details of the service.

06

Does CITC issue licenses for smartphones applications?



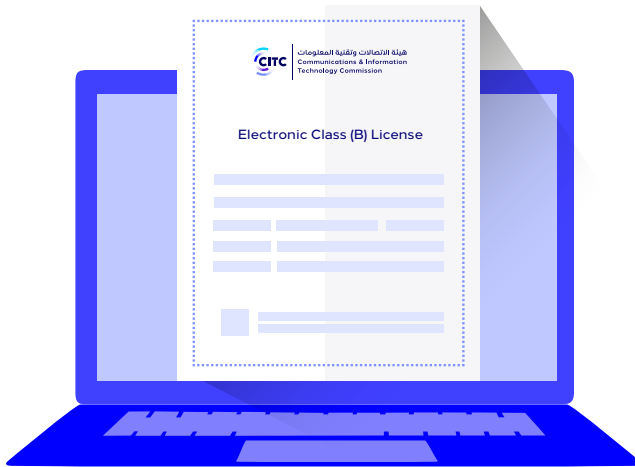
CITC does not regulate this kind of activity, but if the smartphone application is providing an ICT services licensed by CITC. Then the owner of the application must the required license for that service.

07

Does e-commerce and digital marketing activities require a license from CITC?



CITC does not regulate these kinds of activities. These activities does not fall under CITC's scope based on its statutes.



Application Channels

CITC Website



Meras Portal



Appendices

Appendix 1

Wholesale Infrastructure
Services License Financial
Comfort Letter Form

Appendix 2

Bank Guarantee
Letter Form

Appendix 1

Wholesale Infrastructure Services License Financial Comfort Letter Form

His Excellency the Governor of the CITC
Communications and Information Technology Commission
King Fahad Road
Riyadh 11588
Kingdom of Saudi Arabia

[Insert Date]

Name of Applicant:

Dear Sirs,

Re: Request for Applications for the Licensing of Wholesale Infrastructure Services in the Kingdom of Saudi Arabia

We, [insert name of signing bank] understand that an Applicant comprised of [insert name of and the applicant or names of Consortium members] (the Applicant) intends to make an application for a Wholesale Infrastructure Services License in the Kingdom of Saudi Arabia.

Based on our thorough review of the following, we are confident that the Applicant will have access to sufficient funding to meet its peak financing requirements during the first 5 (five) years of the Business Plan, inclusive of license fees and after having considered the following:

The Business Plan to be submitted as part of the Special Requirements to be Submitted by the Applicant with the License Application;

The financial resources available to the Applicant; and

Our assessment of the Applicant's ability to raise sufficient financing in the domestic and international debt capital markets for the establishment of the Licensee's operations in the Kingdom of Saudi Arabia

Our review and assessment is based on the information that was available to us at this date. These include no substantial delays in the license award process, execution of documentation in satisfactory form, satisfactory conditions in the domestic and international capital markets, and no substantial change in the terms of the license to be issued.

This letter is not a commitment to provide financing to the Applicant.

This letter is governed by the laws of the Kingdom of Saudi Arabia and the related judicial bodies of the Kingdom of Saudi Arabia shall have exclusive jurisdiction to settle any disputes arising out of or in connection with this letter. The parties accordingly submit to the exclusive jurisdiction of the related judicial bodies of the Kingdom of Saudi Arabia.

Please do not hesitate to contact us if you have any questions.

Yours faithfully,

[Signature of Authorized Signatory(ies)]

[Name of Authorized Signatory(ies)]

[Name of Issuing Bank]

[Date]

Appendix 2

Bank Guarantee Letter Form

هيئة الاتصالات وتقنية المعلومات

حي النخيل

ص ب 75606 - الرياض 11588 المملكة العربية السعودية

[التاريخ]

اسم مقدم الطلب

بعد التحية،،،

بخصوص: الترخيص لتشغيل [..... اسم الخدمة.....] في المملكة العربية السعودية.

حيث أن [اسم مقدم الطلب]، سيُمنح ترخيص لتقديم خدمة [..... اسم الخدمة.....] في المملكة العربية السعودية فإننا، نحن، [اسم البنك المصدر] بهذا نتعهد تعهداً غير مشروط وغير قابل للإلغاء بدفع مبلغ وقدره [..... ريال سعودي وفق الشروط التالية:

ندفع لكم على الفور بناء على طلبكم الخطي وبصرف النظر عن أي اعتراض من جانب المرخص له أو أي طرف آخر المبلغ أو المبالغ التي تطلبونها والتي لا تتجاوز في مجموعها المبلغ المذكور أعلاه، وذلك إما بالتحويل إلى حسابكم لدى أي بنك في المملكة العربية السعودية أو بأية طريقة أخرى تكون مقبولة لديكم. جميع الدفعات التي تسدد بناء على طلبكم تكون غير مقيدة كما تكون خالية من أية حسميات في الوقت الراهن أو المستقبل ولا يترتب عليها دفع أية ضرائب أو رسوم أو مصاريف أو أتعاب أو حسميات أو استقطاعات مهما كان نوعها أو طبيعتها أو الجهة التي فرضتها.

إن التعهدات الواردة في هذا الضمان تمثل التزامات مباشرة وأساسية من جانبنا وهي غير مشروطة وغير قابلة للإلغاء، ولا تعفى من أي جزء أو من كامل هذه الالتزامات لأي سبب من الأسباب مهما كانت طبيعتها أو مصدرها، مثل التغيير في شروط عملية الترخيص أو تمديده أو تغيير نطاق أو طبيعة العمل الذي يراد تنفيذه أو أي تقصير أو تصرف أو إجراء من طرفكم أو مما يعفينا أو يبرئ ذمتنا من الالتزامات والتبعات المنصوص عليها في هذا الضمان. يبقى هذا الضمان سارياً وناظراً حتى نهاية يوم من شهر من سنة في هذا الضمان، وذلك وفقاً لما يتضمنه من شروط وأحكام، وفي حال موافقتنا بإشعار خطي موقع حسب الأصول في التاريخ أو قبل التاريخ المحدد لانتهاء صلاحية هذا الضمان (أو أي تمديد لاحق ما يتضمنه من شروط وأحكام) بطلب تمديد صلاحية هذا الضمان فإننا نتعهد بالقيام بما يلي:

أ) - القيام تلقائياً بتمديد هذا الضمان لنفس الفترة من تاريخ انتهاء صلاحيته الأصلية أو تاريخ انتهاء صلاحية أية تمديدات لاحقة، أو
ب) - ندفع لكم قيمة الضمان.

نقر ونؤكد بأن قيمة هذا الضمان لا تتجاوز 20% من إجمالي رأسمال البنك المدفوع واحتياطياته. أي نزاع يتعلق بهذا الضمان يجب تسويته حصراً من قبل الجهات الرسمية المختصة في المملكة العربية السعودية، وفقاً لشروط وأحكام الأنظمة والقرارات والقواعد والتوجيهات المرعية في المملكة العربية السعودية، مع خالص الاحترام والتقدير،،،

[توقيع المفوض (المفوضين) بالتوقيع]

[اسم المفوض (المفوضين) بالتوقيع]

[اسم البنك المصدر]

[التاريخ]

ملاحظة، يجب أن لا تحتوي صيغة الضمان البنكي على كلمة " عقد " أو " مقال " للشركة/المؤسسة التي ترغب في الحصول على ترخيص فني من الهيئة، ولن يقبل الضمان البنكي الذي يحتوي على هذه الكلمات.



هيئة الاتصالات وتقنية المعلومات
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