

Special Terms and Conditions of Type (B) Class License For providing Network Operation Center Service

First: Service Definition

"Network Operation and monitoring" is a service for management and control of the information and communication technology (ICT) networks and their operation, through service centers (Network Operation Center – NOC) directly connected to those networks or via leased lines, or Internet or any other means of communication. This service does not include the provision of telecommunications services from/to the Kingdom.

Second: Obligations of Network Operation Service Provider

The licensed NOC Service Provider shall:

1. Not provide any national or international telecommunication services within the Kingdom in any way, including termination of local or international voice calls via any device or technology, including VoIP or any other means.
2. Use telecommunication networks which are licensed by CITC within the Kingdom, and the telecommunication networks which are licensed by the competent regulators in any other country for provision of the network management and control services.
3. Use licensed networks if service is to be provided from outside the Kingdom.
4. Not resell this service (nor any other services) through its own licensed network, nor through any network operated by the NOC service provider.
5. Not divulge any information related to service beneficiaries and observe beneficiaries rights.
6. Provide technical and security protection measures necessary to guard against intrusion and hacking.
7. Provide CITC with reports it may require on the licensee's activities or the networks under its control. CITC shall determine the types of such reports and nature of information required.

8. Shall base the management and control center as well as the servers inside the Kingdom of Saudi Arabia.
9. The Arabic version of the license shall be the official version and shall prevail over the English translation. The English translation is only intended for explanation of the license.