		Mobily QoS for 2018																		
	Service	# Indicator	CITC Standards	Jan	Feb	Mar	Average Q1	Apr	Мау	Jun	Average Q2	Jul	Aug	Sep	Average Q3	Oct	Nov	Dec	Average Q4	Average Yearly
MOBILE VOICE	E1/2	Response Time for (1100) 1 Operator Service within 60 Sec		65.00%	67.00%	77.00%	69.7%													
	E1/2	2 Unsuccessful Call Rate	<2%	0.83%	0.83%	0.89%	0.64%													
	E1/2	3 Call Drop Rate	<2%	0.32%	0.33%	0.34%	0.33%													
	E1/2	4 Voice Quality Standards (Mean Opinion Score)	MOS>3.5	3.57	3.57	3.57	3.57													
	E1/2	5 Geographical radio Service Coverage mapping	Updateed at least yearly	99.42%	99.42%	99.42%	99.42%													